



TxDOT's One-Stop-Shop Telephone Menu for Motor Carriers

To perform the desired transaction:

1. Call the Motor Carrier Division's (MCD) toll-free number at 1-800-299-1700.
2. Press the desired main menu option number (1st column).
3. Then press the desired sub-menu option numbers (2nd and 3rd columns).

If you do not have a touch-tone phone or would like to speak to an operator, hold for assistance.

Menu options may change without notice.

Telephone Menu Options	Press		
Texas Motor Carrier Applications and Forms	0		
Oversize/overweight permits or temporary tags	1		
Weight Tolerance, 30/60/90 day, Quarterly, and Annual Permits	1	1	
<i>Weight Tolerance Permits</i>	1	1	1
<i>30/60/90 day overwidth or overlength permits, annual hay, vehicle specific envelope or utility pole permits</i>	1	1	2
<i>Quarterly self-propelled cranes and well servicing unit permits</i>	1	1	3
<i>Annual company specific envelope, annual manufactured housing, annual well servicing, mobile crane & annual implement of husbandry permits</i>	1	1	4
Superheavy loads exceeding 254,300 pounds	1	2	
Route Inspections, loads exceeding 20 feet wide, or 18 feet 11 inches high, or 125 feet long or for house moves	1	3	
Remote Permit System questions or information	1	4	
Permit amendments, general permit information, fax permit applications, and internet permit application inquiries	1	5	
<i>Permit Amendments</i>	1	5	1
<i>Questions concerning internet permit applications and general permit information</i>	1	5	2
<i>Questions concerning fax permit applications</i>	1	5	3
For Financial Transaction Information	1	6	
<i>PAC, FirstPay, and Credit Card Transactions</i>	1	6	1
<i>Escrow Account Information</i>	1	6	2
<i>Cash, Check, or Money Order Transactions</i>	1	6	3
To Apply for Oversize/Overweight Permits, Western Regional Multi-State Permits or Temporary Registration	1	7	
<i>To apply for oversize/overweight permits or temporary registration</i>	1	7	1
<i>To apply for Western Regional multi-state permits</i>	1	7	2



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Telephone Menu Options, continued	Press		
Motor Carrier, Unified Carrier Registration, Insurance information and Inquiries	2		
Complaints or Assistance with Regulations for Motor Carriers and Household Goods Movers	3		
Apportioned Vehicle License Plate Registration under the International Registration Plan	4		
International Fuel Tax Agreement and Other Motor Fuel Tax Information	5		
Drivers License Information	6		
Motor Carrier Safety Regulations	7		
Make your selection based on the geographic area nearest to your location.			
<i>Region 1 – Dallas, Tyler, Texarkana</i>	7	1	
<i>Region 2 – Houston, Beaumont, Lufkin</i>	7	2	
<i>Region 3 - Corpus Christi, Brownsville, Laredo, San Antonio</i>	7	3	
<i>Region 4 – Midland, Abilene, El Paso</i>	7	4	
<i>Region 5 – Lubbock, Amarillo, Wichita Falls</i>	7	5	
<i>Region 6 – Waco, Austin, Temple</i>	7	6	
USDOT Numbers and Federal Motor Carrier Safety Administration	8		
<i>Texas DOT Numbers</i>	8	1	
<i>USDOT Numbers or Federal Motor Carrier Safety Administration Questions</i>	8	2	

Updated: 10/29/07