

Question #	RFI Section	RFI Page #	Vendor Question	TXDOT TOD Answer
1	2.0 Requirements	4	<p>In Section 2.0 of the RFP, under the subheading Requirements, language is stated as follows: "TxDOT envisions a solution that is highly configurable at the application level and requires no customization to achieve the proposed objectives and functionality ..."</p> <p>As this is interpreted as a requirement, will TxDOT please clarify and define the term "no customization" as a functional requirement of the solution?</p> <p>Additionally, can TxDOT please clarify and define the terms "proposed objectives and functionality" in this requirement?</p>	<p>See definition for Customization: "Changes to the software source code that are necessary to change the behavior of the system"; refer to Section 2.0, subsection Objectives 1-4 and Requirements 1-8 for defined objectives and functionality requirements. It is TOD's preference to achieve all objectives and functional requirements through configuration not customization. It is TOD's intention to have the base software product remain consistent with the commercially available product. As per the definition of Configuration, the objectives and functional requirements should be able to be achieved and updated after the initial implementation of the system where no direct database updates or code changes are required to change system behavior; the behavior of the system can be changed by a non-technical "super user" Direct database updates refer to changes to data made outside the application.</p>
2	2.0 Requirements	4	<p>Section 2.0 of the RFI, under the subheading Requirements, also states the following: "TxDOT intends to have the rights to use, display, configure and modify software using TxDOT resources or its designated agents".</p> <p>As this is interpreted as a functional requirement of the solution, will the Department please clarify and define their expectation of this requirement, as it relates to the source code and the IP of the solution provider.</p>	<p>TxDOT TOD desires a license to a commercially available software product. TxDOT wishes to modify and create additional modules which interface with or plug into the base software and adds functionality to the system.</p>
3	Not Specified	Not Specified	Will vendors be eligible to respond to the RFP if they don't respond to the RFI?	Yes
4	Not Specified	Not Specified	Does TxDOT own any type of identity management system today? If so, what is in place?	<p>TxDOT does not understand the applicability of this question to the RFI. Respondents may include information regarding identity management systems as part of 1.3(b) of their submittal.</p>
5	Not Specified	Not Specified	Where does the current technology run?	The system runs on vendor owned hardware in a vendor operated datacenter.
6	Not Specified	Not Specified	Who owns the IP and does TxDOT have access to the IP?	With respect to this RFI, the IP will be owned by the software vendor and TxDOT will have access to the IP as provided by the license agreement.
7	Not Specified	Not Specified	Where do the services run? Is there a dedicated services instance?	Not relevant to the RFI
8	Not Specified	Not Specified	What is the current software in place for the back-office application?	Proprietary vendor software, modified to TxDOT requirements
9	Not Specified	Not Specified	What is the current technology (software & hardware) in place for collections?	Proprietary vendor software, modified to TxDOT requirements
10	Not Specified	Not Specified	What is the current technology (software & hardware) in place for reporting and analytics?	Proprietary vendor software, modified to TxDOT requirements
11	Not Specified	Not Specified	What back office functionality or enhancements is TxDOT looking for, if any, from a new software provider?	Refer to Section 2.0 Information Required for Objectives 1-4 and Requirements 1-8.
12	Not Specified	Not Specified	Is there any specific tolling experience TxDOT requires of the successful respondent?	Respondents may provide information regarding their tolling experience, if any, in section 1.2 of their submittal. However, there is no evaluation criteria tied to this RFI.
13	Not Specified	Not Specified	Is it TxDOT's desire to own a solution or are you seeking a solution to support a business outcome?	TxDOT TOD desires a perpetual license for software which will be operated, including configuration changes as needed, by TxDOT.

14	Not Specified	3	Could you please state what exactly other feeds do you receive from the lane servers.	TxDOT currently receives 3 data feeds from the lane servers; consisting of toll transaction data. The number of data feeds may change in the future. Respondents may include information regarding additional solutions in section 1.3(b) of their submittal.
15	Not Specified	3	Is it possible to provide a breakdown of frequent system users (nr 180) by type of operation performed.	Customer Service Representatives (150) and Operations support staff (30)