



TEXAS DEPARTMENT OF TRANSPORTATION



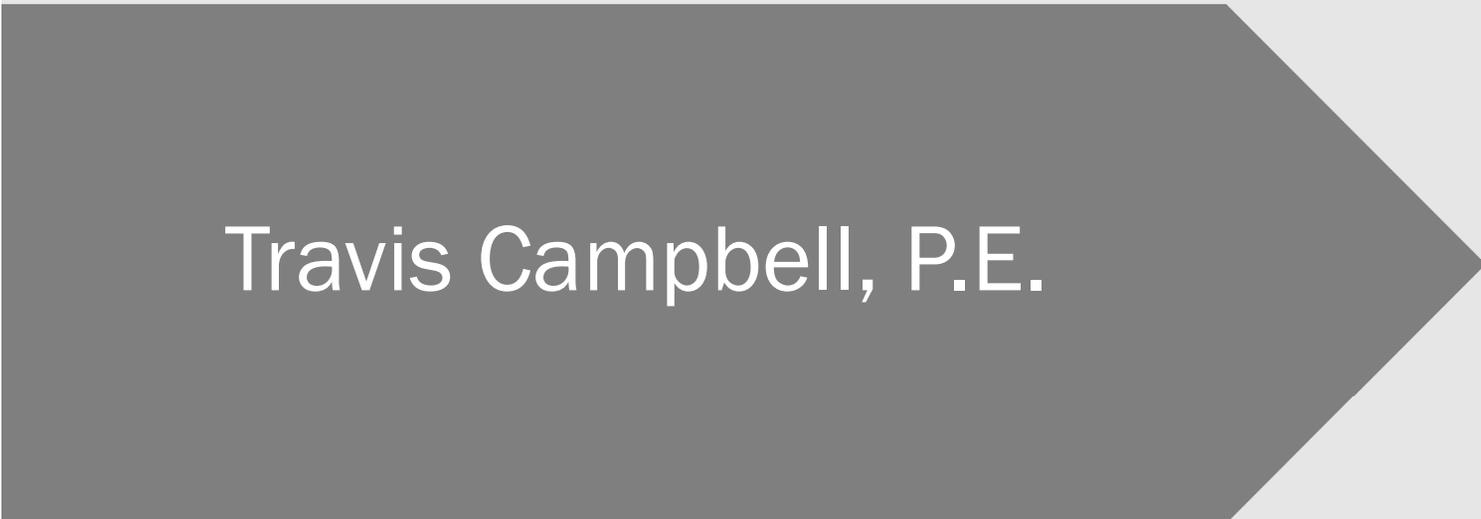
PRIME PROVIDER EVALUATIONS

DALLAS DISTRICT - TRAVIS CAMPBELL, P.E.
PEPS – DAN M. NEAL II, P.E., P.G.

2018 PEPS Conference



November 28, 2018



Travis Campbell, P.E.

Presentation Topics - Travis Campbell

- 1 Purpose of Prime Provider Evaluations
- 2 When are Prime Provider Evaluations Performed?
- 3 The New Prime Provider Evaluations
- 4 Differences in Scoring
- 5 District Approval Process
- 6 Follow Up Meetings

Purpose of Prime Provider Evaluations

Feedback – Both positive and constructive



Past performance is a part of the procurement process



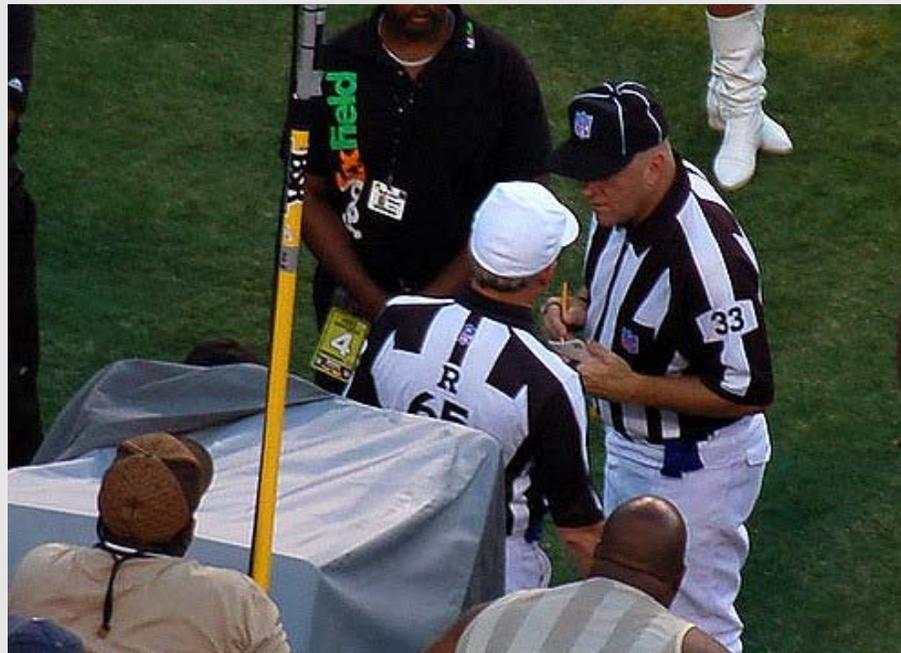
Facilitates a conversation



Evaluations should not be the first time issues are brought up

Purpose of Prime Provider Evaluations

Completed for Prime Provider and Contract Project Manager



When are Prime Provider Evaluations Performed?

Annual

Completion (Work Authorization or Contract)

Change of Project Manager

Significant Milestones

Problem/Issues

The Old Prime Provider Evaluations

		A	B							A+B	
PROJECT MANAGER EVALUATION	Base Score	-15	-12	-9	-6	-3	+0	+3	+6	Total	
4	Responsiveness to Review Comments: Comments (many or few) are appropriately addressed within one review iteration.	10	This Score Not Available	This Score Not Available	Multiple iterations required <input type="checkbox"/>	Less than most of the time <input type="checkbox"/>	Most of the time <input type="checkbox"/>	Yes <input checked="" type="checkbox"/>	This Score Not Available	This Score Not Available	10
TxDOT Remarks:											
5	Level of TxDOT Oversight: TxDOT PM involvement is commensurate with project requirements. Additional time and attention is not required as a result of the provider's need for management of technical support	10	This Score Not Available	This Score Not Available	Significantly more than expected <input type="checkbox"/>	Increased review time; TxDOT interaction needed on basic technical issues <input type="checkbox"/>	More than expected <input type="checkbox"/>	As expected; Normal oversight <input checked="" type="checkbox"/>	Less than expected; PM's expertise and experience provided significant benefit; saved TxDOT time <input type="checkbox"/>	This Score Not Available	10

The New Prime Provider Evaluations

Evaluation Summary for Work Auth XXXXXXXXXXXX

Execute Date: Term Date: Eval Status: TxDOT PM Aprvd

Firm: Firm PM:

Eval'd By: Travis Campbell PM Score: 60.00 Firm Score: 60.00

Criterion No	Description	Raw Score	Weight	Wtd Score	Target
1.a	Information and quantities are correct	3.00	7.5	22.5	External PM
1.b	Deliverables included all required elements	3.00	5	15.0	External PM
2	Deliverables/reports submitted on time	3.00	7.5	22.5	External PM
3.a	Costs billed are consistent with progress of work to date, budget is well managed	3.00	1	3.0	External PM

The New Prime Provider Evaluations

6	Issues are communicated promptly and professionally	3.00	2.5	7.5	External PM
7	PM took responsibility for subs work and managed any issues	3.00	2.5	7.5	External PM
8	HUB/DBE firms were utilized according to requirements	3.00	1	3.0	External PM
9	Based on their performance would you want to work with this PM again?	3.00	1	3.0	External PM
1	Identifies TxDOT needs making necessary adjustments, (e.g. adjusting resources to meet demands, replacing PM due to problems)	3.00	10	30.0	Firm
2	Invoices are accurate, timely, consistent, and prepared according to the payment type and contract terms	3.00	5	17.7	Firm
3	Personnel, expertise, and equipment are appropriately allocated for the project	3.00	5	15.0	Firm

The New Prime Provider Evaluations

Evaluation Summary for Work Auth XXXXXXXXXXXXX

Execute Date: Term Date: Eval Status:

Firm: Firm PM:

Eval'd By: Travis Campbell PM Score: 60.00 Firm Score: 60.00

1.a	
1.b	
2	
3.c	
4	
6	
7	
9	



Travis Campbell

Consultant Project Manager

Differences in Scoring

The new system (PS-CAMS) scores evaluations differ from the old system (CCIS).

The new process closely resembles how Statement of Qualifications (SOQs) are graded.

All criteria have the same scoring method.

1	2	3	4	5
Unsatisfactory	▲	Satisfactory	◆	Excellent

Differences in Scoring

	1 Unsatisfactory	2 ▲	3 Satisfactory	4 ◆	5 Excellent
Project Manager Evaluation					
2. Timeliness of submittals - Deliverables/reports submitted on time	Deliverables and reports were consistently late, schedule delays were common		Deliverables were received on time (e.g. CEI inspection reports consistently submitted within the recommended time frames). Overall project development progress met expectations		Deliverables and reports were submitted ahead of schedule, exceeding expectations

Differences in Scoring

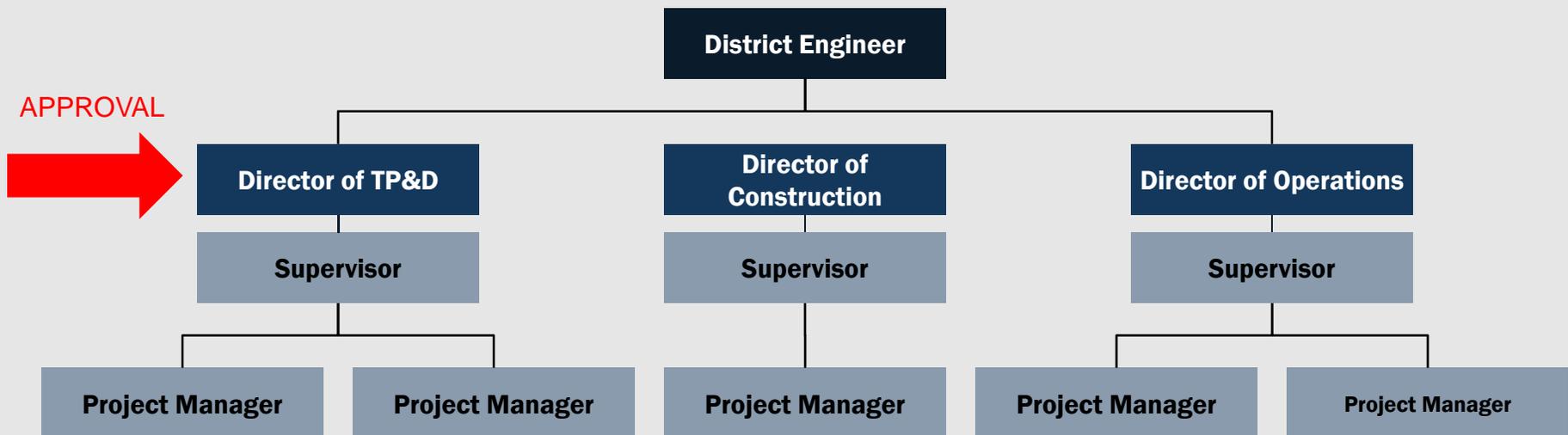
PM Score

- Minimum score is 20 (Receiving a score of 1 on all criteria)
- Maximum score is 100 (Receiving a score of 5 on all criteria)
- A “perfect” score is 60
- The PM Score is **DIVIDED BY 2**

Firm Score

- Minimum score is 20 (Receiving a score of 1 on all criteria)
- Maximum score is 100 (Receiving a score of 5 on all criteria)
- The Firm Score is not divided by 2

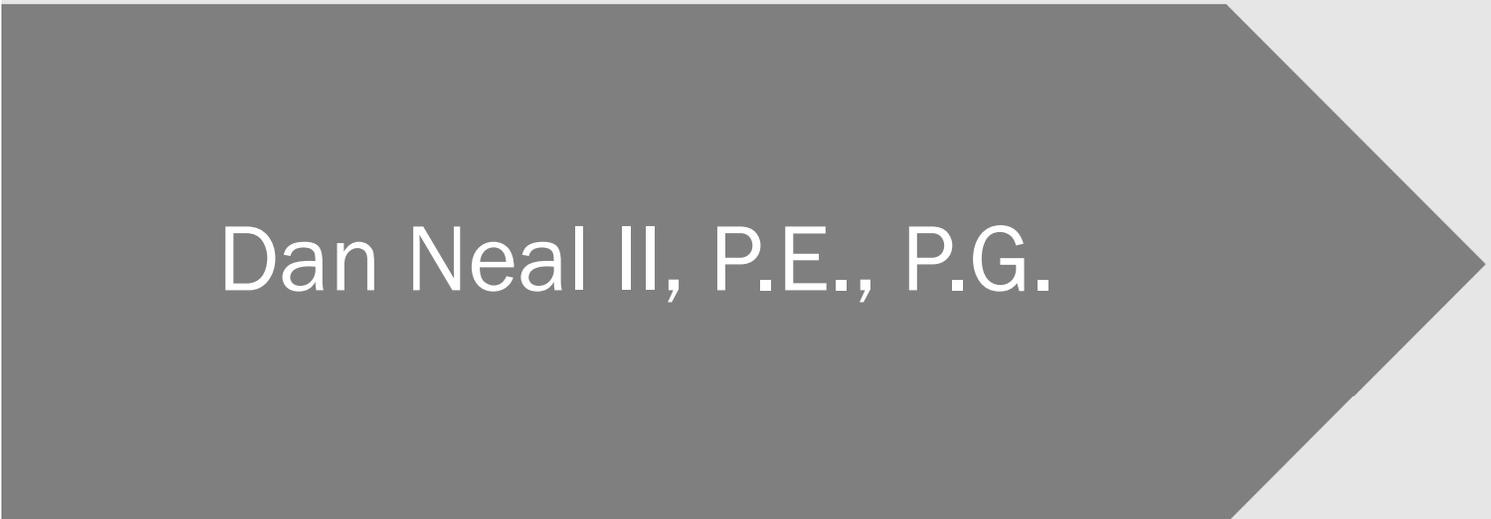
District Approval Process



Follow Up Meetings

- Follow up meetings are encouraged
- In Person/Phone Conference
- Scores not typically adjusted after an evaluation
- Disagreements





Dan Neal II, P.E., P.G.

Presentation Topics – Dan Neal

1

- A Brief History

2

- How Are We Doing?

3

- What's Next?

4

- Questions and Discussion



A Brief History

Nov 2016 Sunset Report

- Recommended improvement of the enforcement of Prime Provider Evaluations

Feb 2017 PEPS overhaul begins

- Updated evaluation criteria
- Move from mainframe to PS-CAMS

Apr 2017 Chief Engineer's Directive

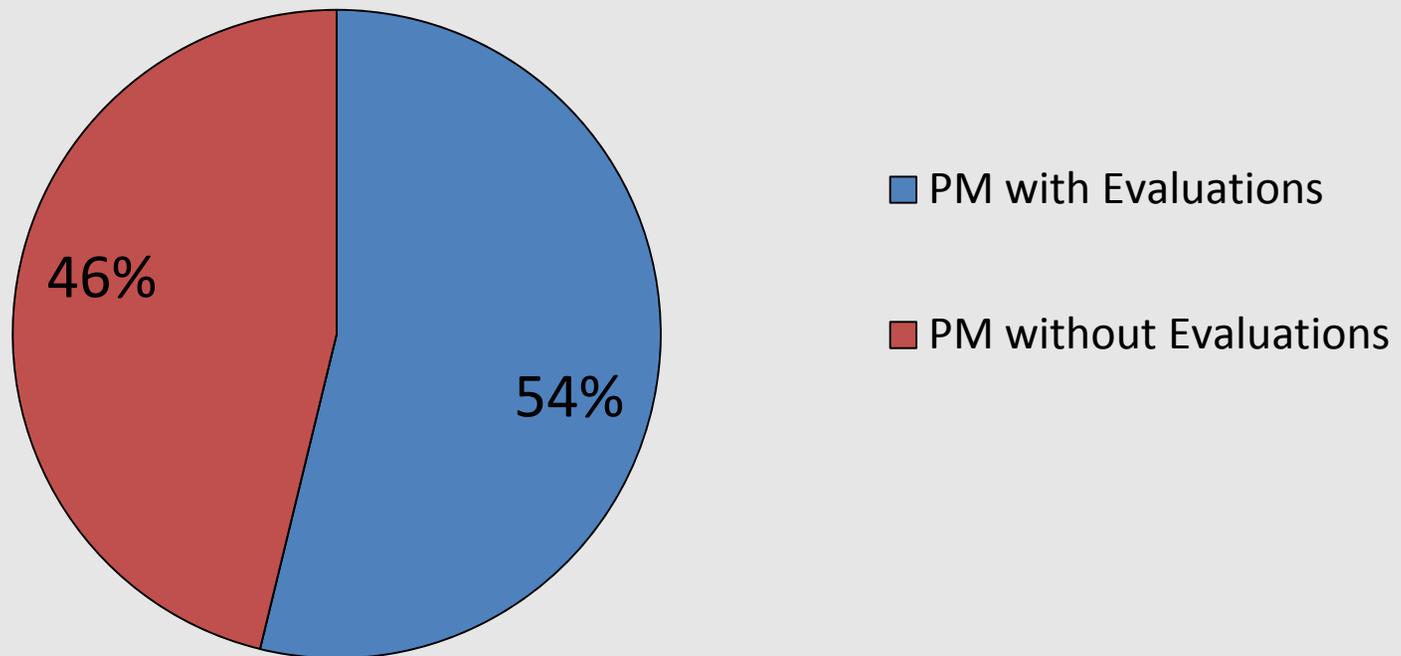
- Annual, interim, and end of project evaluations required

Apr 2018 New form and module

- TxDOT PMs began using new form and new module in PS-CAMS

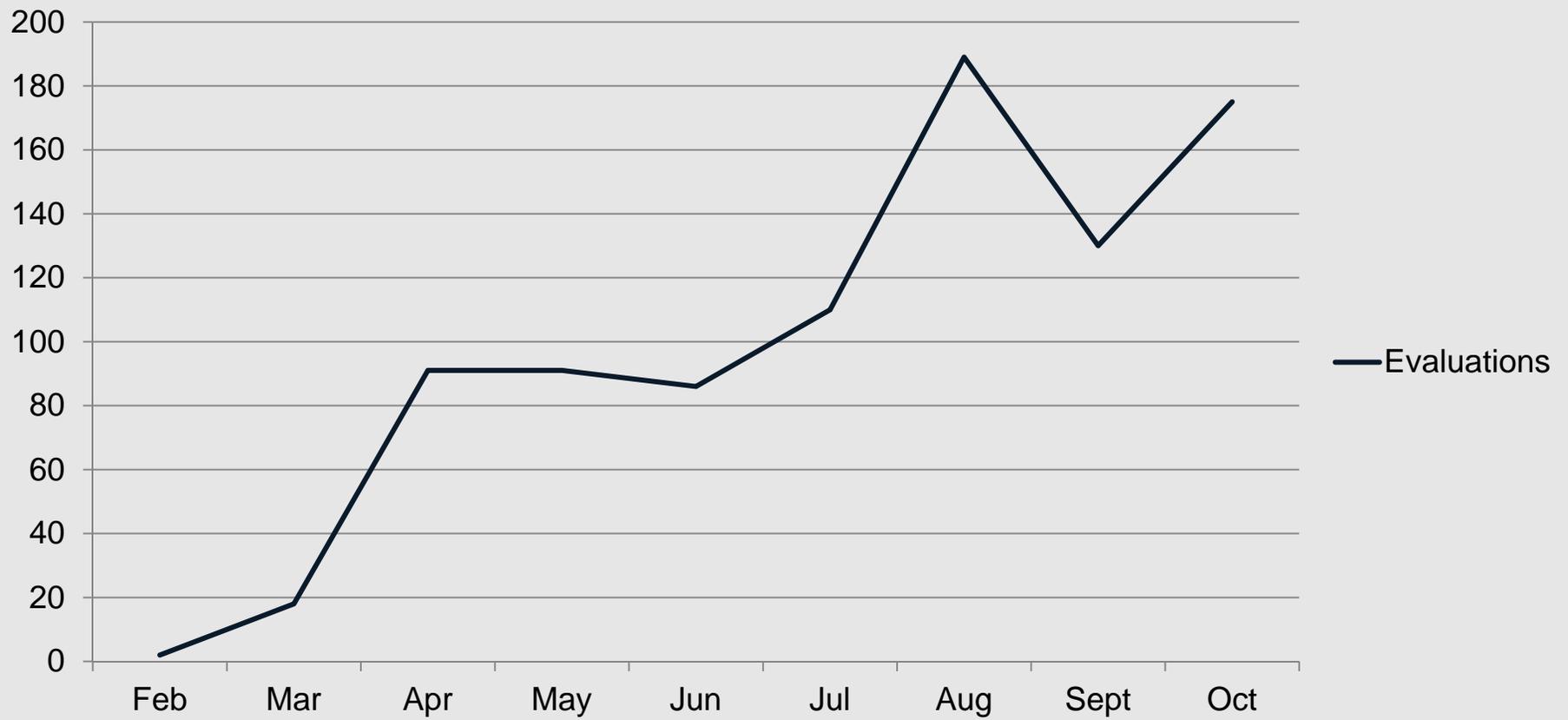
How Are We Doing?

Percent of Project Managers with at Least One Evaluation



What's the Trend in 2018?

Evaluations Per Month



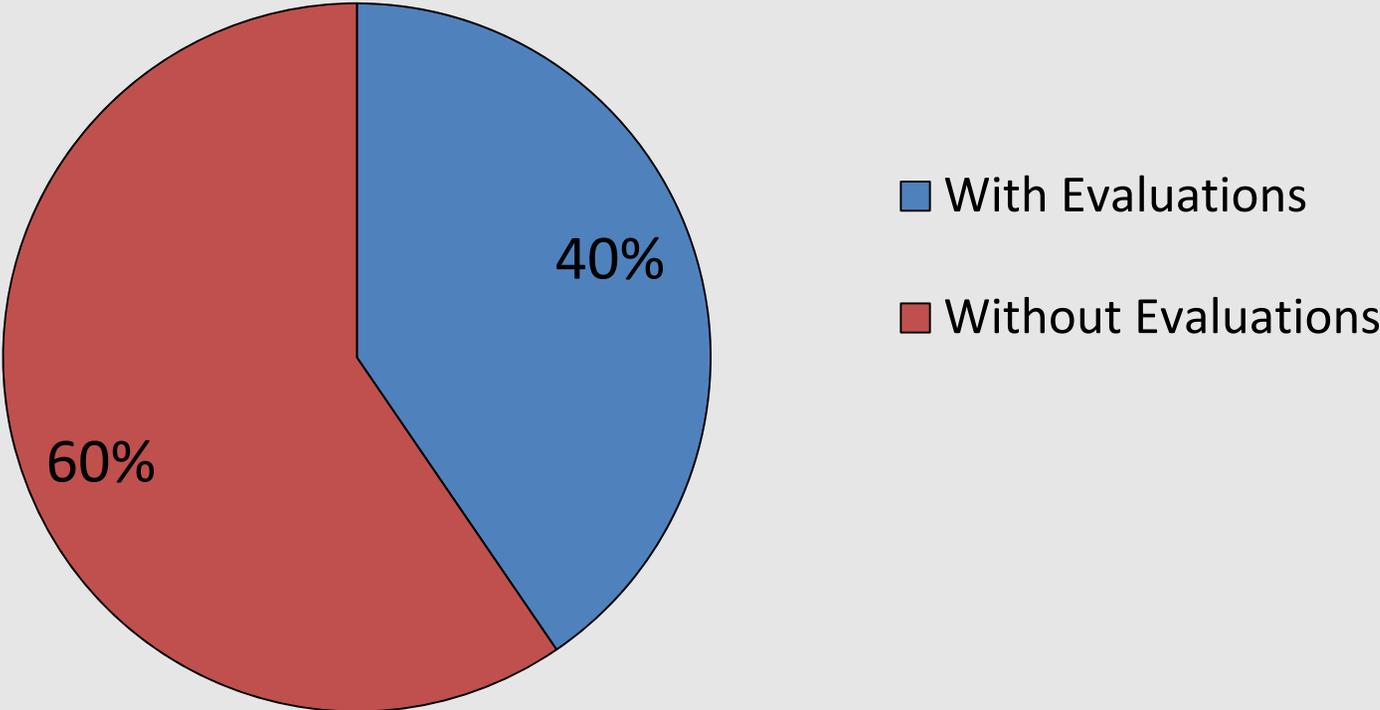
Automated Reminders



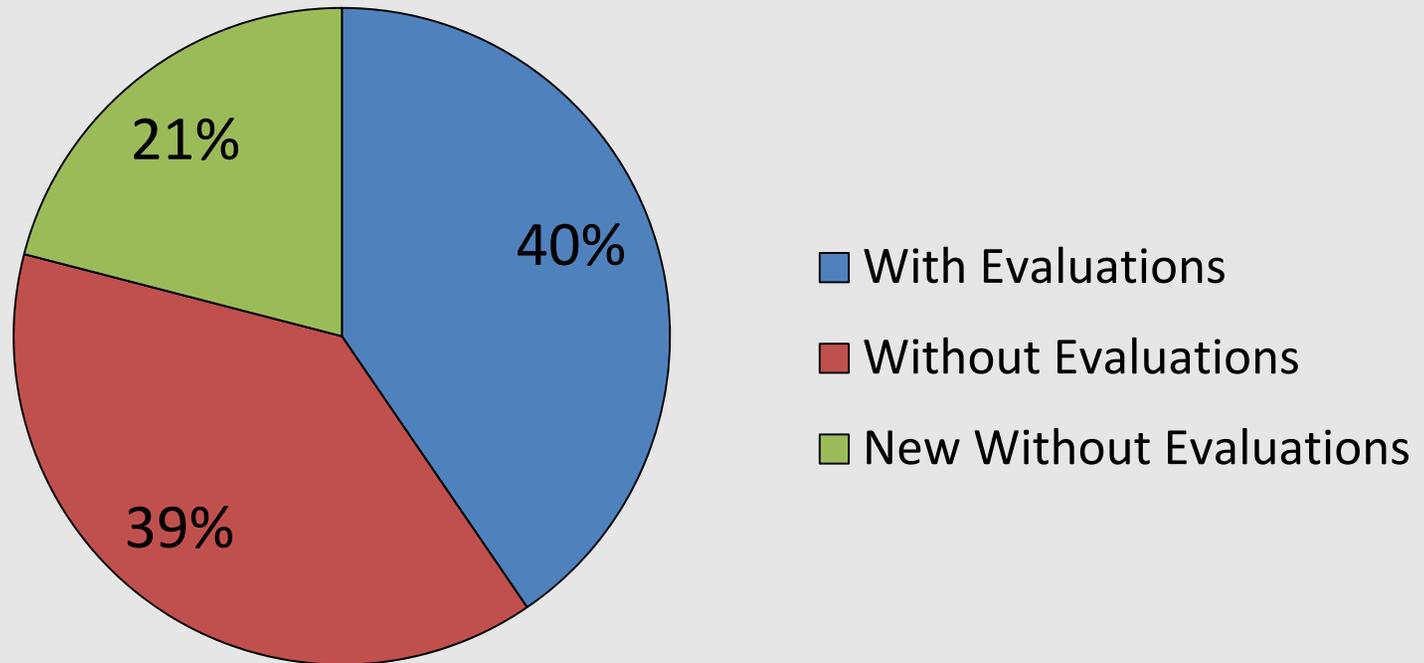
PEPS sends emails to TxDOT Project Manager one month prior to:

- Contract anniversary
- Work authorizations anniversary
- Contract termination date
- Work authorization termination date

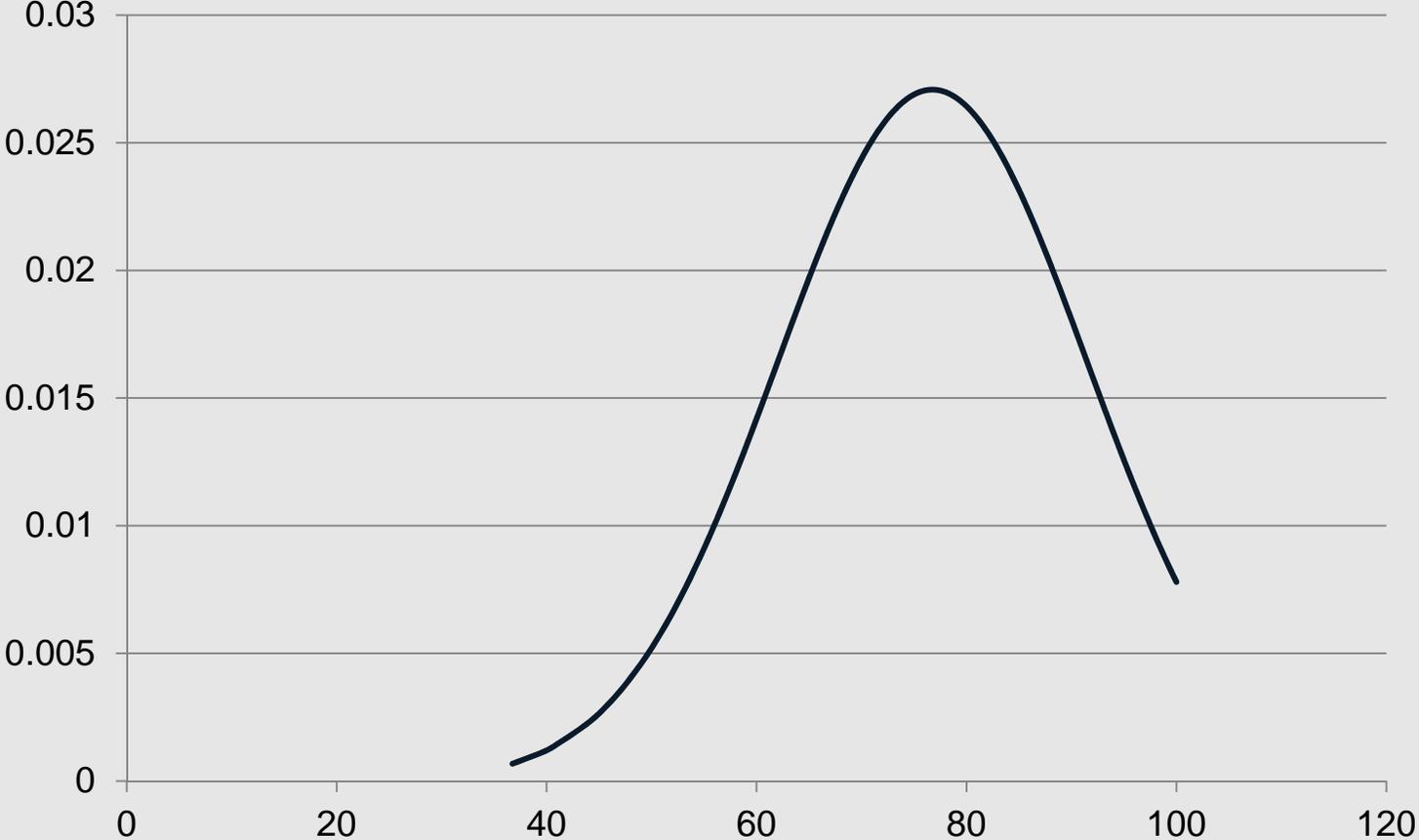
Percent of Contracts With and Without Evaluations



Percent of Contracts in PSCAMS With or Without Evaluations

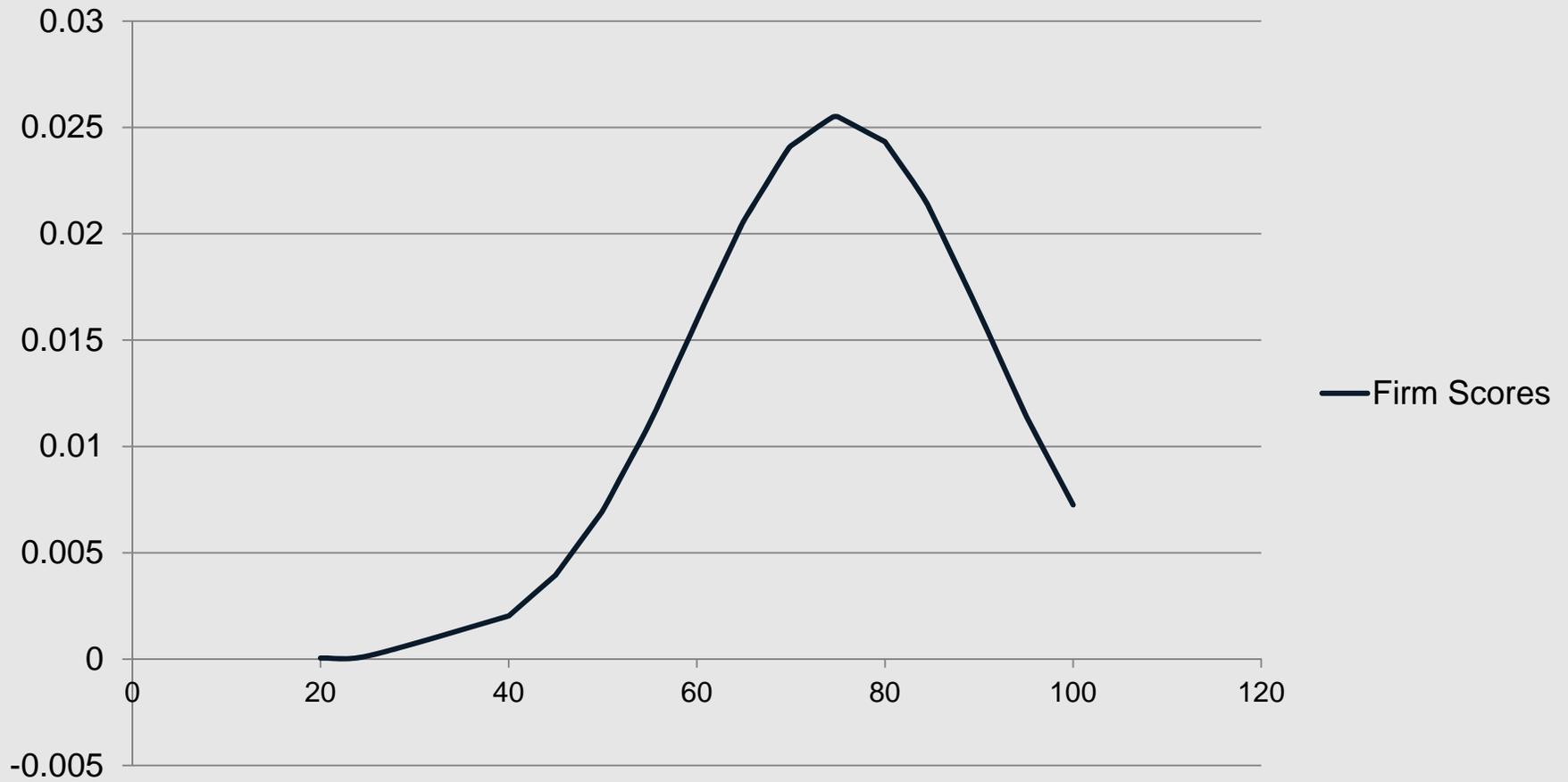


Distribution of PM Scores



— PM Scores

Distribution of Firm Scores



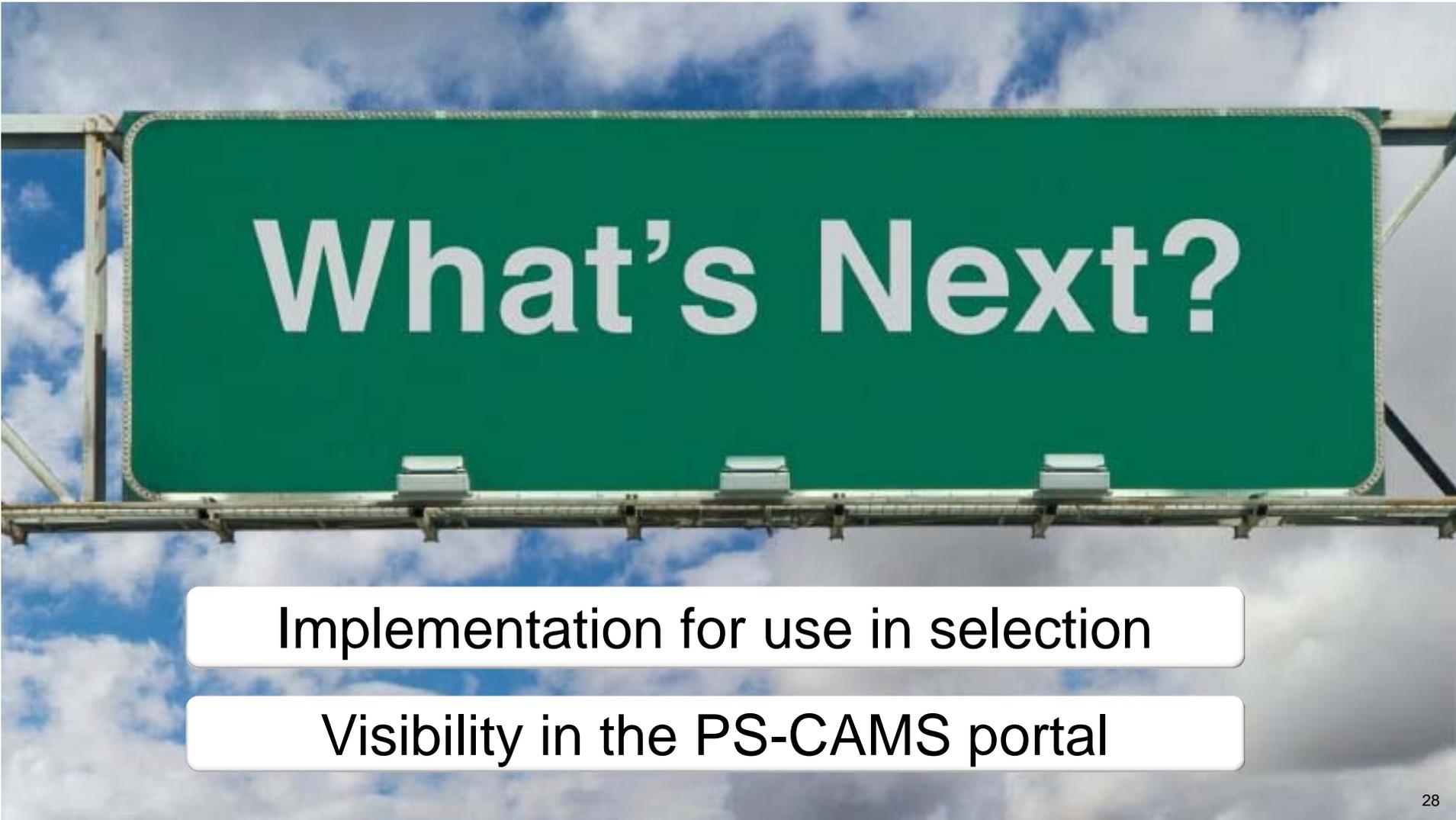
Weighting between Project Manager and Firm

The Evaluation Score Average (ESA) is a weighted score that is calculated for an individual and their firm.

$$\text{ESA} = 0.8 \times (\text{PM Score AVG}) + 0.2 \times (\text{Firm Score AVG})$$

$$\text{PM Score AVG} = \text{Average}(\text{PM1}, \text{PM2}, \text{PM3}, \dots, \text{PMn})$$

$$\text{Firm Score AVG} = \text{Average}(\text{F1}, \text{F2}, \text{F3}, \dots, \text{Fn})$$



What's Next?

Implementation for use in selection

Visibility in the PS-CAMS portal

Questions and Discussion



Contact Information

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