

TEXAS TRANSPORTATION COMMISSION

ALL Counties

MINUTE ORDER

Page 1 of 1

ALL Districts

Texas Government Code, Chapter 2056, requires that each state agency prepare a five-year strategic plan every biennium.

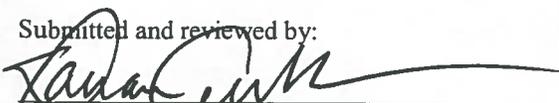
The Texas Department of Transportation (department) has developed proposed values, vision and mission statements, and goals and objectives (Exhibit A) as the primary strategic direction statements for the department.

The values, vision and mission statements, and goals and objectives present the department's strategic focus in simpler terms to encourage broader adoption by employees and partners.

IT IS THEREFORE ORDERED by the Texas Transportation Commission that the statements set forth in Exhibit A are adopted as the department's values, vision and mission statements, and goals and objectives.

IT IS FURTHER ORDERED that the executive director or his designee is directed to proceed with the development of the 2017-2021 Strategic Plan that meets the requirements of Government Code §2056.002 and §2056.0021 and present it to the commission for adoption at a later date.

Submitted and reviewed by:

  
\_\_\_\_\_  
Director of Strategy and Innovation

Recommended by:

  
\_\_\_\_\_  
Executive Director  
114493 FEB 25 16

Minute  
Number

Date  
Passed

## EXHIBIT A

### Texas Department of Transportation Values, Vision, Mission, Goals and Objectives

#### Values:

People	People are the Department's most important customer, asset, and resource. The well-being, safety, and quality of life for Texans and the traveling public are of the utmost concern to the Department. We focus on relationship building, customer service, and partnerships.
Accountability	We accept responsibility for our actions and promote open communication and transparency at all times.
Trust	We strive to earn and maintain confidence through reliable and ethical decision-making.
Honesty	We conduct ourselves with the highest degree of integrity, respect, and truthfulness.

#### Vision:

A forward-thinking leader delivering mobility, enabling economic opportunity, and enhancing quality of life for all Texans.

#### Mission:

Through collaboration and leadership, we deliver a safe, reliable, and integrated transportation system that enables the movement of people and goods.

#### Goals and Objectives:

**Deliver the Right Projects** – Implement effective planning and forecasting processes that deliver the right projects on-time and on-budget.

- Use scenario-based forecasting, budgeting, and resource management practices to plan and program projects.
- Align plans and programs with strategic goals.
- Adhere to planned budgets and schedules.
- Provide post-delivery project and program analysis.

**Focus on the Customer** – People are at the center of everything we do.

- Be transparent, open, and forthright in agency communications.
- Strengthen our key partnerships and relationships with a customer service focus.
- Incorporate customer feedback and comments into agency practices, project development, and policies.
- Emphasize customer service in all TxDOT operations.

## EXHIBIT A

**Foster Stewardship** – Ensure efficient use of state resources.

- Use fiscal resources responsibly.
- Protect our natural resources.
- Operate efficiently and manage risk.

**Optimize System Performance** – Develop and operate an integrated transportation system that provides reliable and accessible mobility, and enables economic growth.

- Mitigate congestion.
- Enhance connectivity and mobility.
- Improve the reliability of our transportation system.
- Facilitate the movement of freight and international trade.
- Foster economic competitiveness through infrastructure investments.

**Preserve our Assets** – Deliver preventive maintenance for TxDOT’s system and capital assets to protect our investments.

- Maintain and preserve system infrastructure to achieve a state of good repair and avoid asset deterioration.
- Procure, secure, and maintain equipment, technology, and buildings to achieve a state of good repair and prolong life cycle and utilization.

**Promote Safety** - Champion a culture of safety.

- Reduce crashes and fatalities by continuously improving guidelines and innovations along with increased targeted awareness and education.
- Reduce employee incidents.

**Value our Employees** – Respect and care for the well-being and development of our employees.

- Emphasize internal communications.
- Support and facilitate the development of a successful and skilled workforce through recruitment, training and mentoring programs, succession planning, trust, and empowerment.
- Encourage a healthy work environment through wellness programs and work-life balance.